



February 17, 2016

TO: ALBERTA BROKERS
SASKATCHEWAN BROKERS
MANITOBA BROKERS

CC: ALL STAFF

RE: SMI EMERGENCY CLAIMS SERVICE

After Hours Emergency Claims Service is a critical service that SMI has been proud to provide to you and our policyholders. We strive to provide superior claims service to our mutual clients and more importantly after hours when emergencies occur. Policyholder's require solid direction and assistance when they experience losses which disrupt regular business operations for the commercial client or living conditions for the habitational client. We intend to connect adjusters that are preauthorized by SMI to contact our policyholders in these emergency times of need, to ensure we know the adjuster assigned to the loss has the knowledge of SMI's policy and claim requirements.

Our company website includes our After Hours Emergency Claims Service contact information for all three provinces. Attached is a copy of the provincial contact information page. Please be sure to check this information out on our website under the 'Brokers Only' tab. This information is also available to our policyholders on our Home Page. The link to our company website is www.saskmutual.com.

There is also a message included on our Head Office afterhours phone message system. Our marketing representatives also have a recorded message on their business phones.

We continue to make every effort to extend After Hours Emergency Claims Service to our valued clients, you, the broker and our policyholders.

Yours truly,

A handwritten signature in black ink, appearing to read 'West Moroziuk', is written in a cursive style.

West Moroziuk, B. Comm., CRM, FCIP, BAC
Vice President, Claims

WM/wh
Enc

SASKATCHEWAN

Saskatoon

Todd Stone 306-229-5434 (Cell)
Jay Hala 306-250-3105 (Cell)
Clay Kitzul 306-270-0102 (Cell)
ClaimsPro Adjusting 866-359-4742

Northwest Saskatchewan

Lloydminster/Meadow Lake/North Battleford/Unity/Wilkie

Todd Stone 306-229-5434 (Cell)
ClaimsPro Adjusting 866-359-4742

Northeast Saskatchewan

Prince Albert/Melfort/Tisdale/Nipawin

Jay Hala 306-250-3105 (Cell)
ClaimsPro Adjusting 866-359-4742

Central Saskatchewan

Kindersley/Rosetown/Biggar/Kerrobert/Outlook/Humboldt Wadena/Davidson/Craik

Clay Kitzul 306-270-0102 (Cell)
ClaimsPro Adjusting 866-359-4742

Regina & Southern Saskatchewan

Don Cook 306-539-8630 (Cell)
David Chapman-Collier 306-551-7642 (Cell)
Midwest Claims 306-533-0732